

# Healthy Indiana Plan Health Plan Summary

# Anthem

#### **Contact Information**

**Member Services:** 866-408-6131

TTY/TDD: 711

Website: www.anthem.com/inmedicaid

# **Hours of Operation**

8 a.m.-8 p.m. ET, Monday-Friday

#### **Nurse on Call**

**24** hours/day, **7** days/week: 866-408-6131 **TTY/TDD:** 711

#### **POWER Account Contributions**

You can make payments to your POWER Account in one of these ways:

- Check
- Money order
- · Automatic payroll deduction
- Cash
- · Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- · Automated clearinghouse
- · Electronic funds transfer

# **Covered Services**

**Primary care** Day-to-day healthcare given by a health care provider.

**Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.



#### **Contact Information**

Member Services: 844-607-2829 TTY/TDD: 800-743-3333 or 711 Website: www.CareSource.com/IN

# **Hours of Operation**

8 a.m.-8 p.m. ET, Monday-Friday

#### **Nurse on Call**

**24** hours/day, **7** days/week: 844-206-5947 **TTY/TDD:** 800-743-3333 or 711

#### **POWER Account Contributions**

You can make payments to your POWER Account in one of these ways:

- Check
- · Money order
- · Automatic payroll deduction
- Cash
- · Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- · Automated Clearinghouse
- · Electronic funds transfer
- Cash or debit card at any Indiana Dollar General, Family Dollar or Speedway

#### **Covered Services**

**Primary care** Day-to-day healthcare given by a health care provider.

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**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.

# **Wmhs**

#### Contact Information

Member Services: 877-647-4848 TTY/TDD: 800-743-3333 Website: www.mhsindiana.com

# **Hours of Operation**

8 a.m.-8 p.m. ET, Monday-Friday

#### **Nurse on Call**

**24** hours/day, **7** days/week: 877-647-4848 **TTY/TDD:** 800-743-3333

### **POWER Account Contributions**

You can make payments to your POWER Account in one of these ways:

- Check
- · Money order
- · Automatic payroll deduction
- Cash
- · Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- Automated Clearinghouse
- · Electronic funds transfer
- My Health Pays member reward dollars

# **Covered Services**

**Primary care** Day-to-day healthcare given by a health care provider.

**Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.



#### Contact Information

Member Services: 800-356-1204

TTY/TDD: 711

Website: www.MDwise.org

# **Hours of Operation**

8 a.m.-8 p.m. ET, Monday-Friday

#### **Nurse on Call**

**24** hours/day, **7** days/week: 800-356-1204

TTY/TDD: 711

#### POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Check
- Money order
- Automatic payroll deduction
- Cash
- Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- Automated Clearinghouse
- Electronic funds transfer
- Key Bank

# **Covered Services**

**Primary care** Day-to-day healthcare given by a health care provider.

**Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.

Please see the back of this page for more plan benefits ▶

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# Anthem 🚭 🗓

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.

**Care management services** Help you manage your health conditions.

**Pharmacy and Drugs** Prescription and some over the counter. CarelonRx

**Dental** Dental screenings, teeth cleaning, fillings, extractions and x-rays. (The HIP Plus, HIP State Plan and HIP Maternity plans provide dental services.) *DentaQuest* 

**Vision** Eye exams, glasses frames, and lenses with varying frequency by age. (The HIP Plus, HIP State Plan and HIP Maternity plans provide vision services.) *Superior Vision* 

**Transportation** Free trips to medical appointments and other health-related trips.

# **Educational Programs and Enhanced Services**

Member Rewards Program Earn gift cards and other items when you complete certain preventative care visits.

**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**Healthy Adults Healthy Results** Online fitness program and resources, gym membership or home fitness kit, and a 13-week WW\* membership.

# Asthma and COPD Relief Products

Relief products like inhalers, nebulizers, hypoallergenic bedding and HEPA air filters.

**Essentials for Expectant Parents** Online learning courses on pregnancy and new baby care, plus items to keep parent and baby comfortable and safe.

**Personal Care Items** Hygiene and dental products, pregnancy tests, cold and allergy remedies and other over-the-counter items.

**Healthy Meals Program** Healthy food delivered to your doorstep.

Fresh Fruits and Veggies Program Fresh produce delivered to your home, for pregnant or nursing parents up to six weeks postpartum.

#### **Electronic Communications**

**Member Portal** Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.



Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.

Care management services Help you manage your health conditions.

**Pharmacy and Drugs** Prescription and some over the counter. *Express Scripts* 

**Dental** Dental screenings, teeth cleaning, fillings, extractions and x-rays. (The HIP Plus, HIP State Plan and HIP Maternity plans provide dental services.) *Skygen* 

**Vision** Eye exams, glasses frames and lenses with varying frequency by age. (The HIP Plus, HIP State Plan and HIP Maternity plans provide vision services.) *Superior Vision/Versant* 

**Transportation** Free trips to medical appointments and other health-related trips. *LCP* 

# **Educational Programs and Enhanced Services**

 $\label{lem:member} \textbf{Member Rewards Program} \ \ \text{Earn gift cards and other} \\ items when you complete certain preventative care visits.$ 

**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

CareSource JobConnect™ (Life Services) Connects members to education and employment opportunities and various community resources via coaching and skills training. Transportation provided for JobConnect and other appointments.

**Member Assistance Fund** Supports the health and wellbeing of members (eligibility criteria must be met).

**Driver's License Reinstatement Benefit** Assistance for members who have had a driver's license suspension.

**CareSource Re-Entry Program** Support for members who have been recently released from incarceration, including assistance with the expungement process.

**Enhanced Transportation** Members can schedule transportation to food banks/pantries or to the grocery store for food pickup. Parents with infants admitted to the NICU can also use this benefit to get to and from the hospital.

**myStrength** Safe and secure digital tool designed to support members' emotional health and strengthen their mind, body and spirit.

#### **Electronic Communications**

Member Portal Website, Secure Member Portal and CareSource Mobile App: Learn about benefits and services, find a doctor, and get news and reminders from MyCareSource. Emails and text: Receive important updates, health information and education from CareSource.



Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.

**Care management services** Help you manage your health conditions.

**Pharmacy and Drugs** Prescription and some over the counter. *Express Scripts* 

**Dental** Dental screenings, teeth cleaning, fillings, extractions and x-rays. (The HIP Plus, HIP State Plan and HIP Maternity plans provide dental services.) *Envolve Dental* 

Vision Eye exams, glasses frames, and lenses with varying frequency by age. (The HIP Plus, HIP State Plan and HIP Maternity plans provide vision services.) Envolve Vision

**Transportation** Free trips to medical appointments and other health-related trips. *LCP Transportation* 

# **Educational Programs and Enhanced Services**

Member Rewards Program Earn reward dollars when you complete healthy actitivies to spend on groceries, household supplies, utilities, phone bills and more.

High School Equivalency/GED
Assistance Assistance to help you get
your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Ouitline at 800-QUIT-NOW.

Smart Start Baby Showers Newborn essentials and supplies to help families celebrate and prepare for a new baby.

**Enhanced Transportation** Unlimited rides to/from: pharmacy after medical appointments, Medicaid appointments and MHS events.

**Live Great** Qualified members get \$20 monthly for six months that can be used at Walmart to buy foods designated as "Great for You."

**Member Care Grants** Supports a healthy lifestyle for members. Ex., gym shoes, gym membership, hypoallergenic bedding, ramp or a gas card.

Member Connect Walk In Center Access to in-person assistance for payments, understanding your benefits or connecting to resources.

**Virtual Visits** See a doctor 24/7 by phone or video through Teladoc.

## **Electronic Communications**

**Member Portal** Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.



Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.

Care management services Help you manage your health conditions.

**Pharmacy and Drugs** Prescription and some over the counter. *MedImpact* 

**Dental** Dental screenings, teeth cleaning, fillings, extractions and x-rays. (The HIP Plus, HIP State Plan and HIP Maternity plans provide dental services.) *DentaQuest* 

**Vision** Eye exams, glasses frames, and lenses with varying frequency by age. (The HIP Plus, HIP State Plan and HIP Maternity plans provide vision services.) *N/A* 

**Transportation** Free trips to medical appointments and other health-related trips. *Motivecare* 

# **Educational Programs and Enhanced Services**

Member Rewards Program Earn gift cards and other items when you complete certain preventative care visits.

High School Equivalency/GED
Assistance Assistance to help you get
your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**Home-Delivered Meals** At no cost, provided after chronic condition hospitalization, during quarantine, or having a baby in the NICU.

**HELPlink** At no cost, assist you with locating programs to help with food, education, housing, jobs and other things you may need.

**Incontrol** Provides equipment to members to support control of chronic disease.

myStrength Provides support for mental health, stress, sleep and more through a mobile app you can download on to your smart phone.

**WEIGHTwise** Helps you lose or gain weight, or stay at a healthy weight.

**BLUEBELLEbeginnings** Gives you important information about pregnancy, motherhood and a free gift for your baby.

#### **Electronic Communications**

**Member Portal** Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.