

Indiana Family and Social Services
Administration

Division of Mental Health and Addiction

Family Member Perception of Care for Youth Services YSS-F Survey 2013



Prepared by:



InteCare, Inc.
8604 Allisonville Road, Suite 325
Indianapolis, IN 46204

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Overview

Each year, the Family and Social Services Administration, Division of Mental Health and Addiction (DMHA) is required by the Substance Abuse and Mental Health Services Administration's Center for Mental Health Services (CMHS) to conduct a survey of caregiver perceptions of the mental health care their children have received from the public community mental health system. The survey tool used is the Youth Services Survey for Families (YSS-F). The results from this survey tool are reported to CMHS for the Mental Health Block Grant by each state and territory that receives block grant funding.

For the 2013 survey, DMHA contracted with InteCare, Inc. to distribute, process, analyze and prepare a report of the survey results.

Methodology

The collection of YSS-F survey data for 2013 was conducted using the same methodology that has been in place since 2010. Since 2010, the survey process has been conducted utilizing a convenience sample. In this method, surveys were sent to liaisons at each of the 25 CMHCs throughout the State who then distribute surveys to the caregivers of children receiving services through outpatient, community based services or residential services. Prior to 2010, DMHA contracted with a university to conduct phone surveys. Due to the difference in sampling size and methodology, the results prior to 2010 are not included in the yearly comparisons in this report.

DMHA determined the sample size on a statewide margin of error with a confidence level of 95% and an estimated response rate. The response rate calculated for the DMHA minimum number of surveys only applies to a statewide confidence level of 95%. This year, CMHCs were also provided with the minimum number of surveys they would need to submit to reach their independent 95% confidence level and were able to request additional surveys if desired. DMHA provided InteCare with the number of surveys needed for each CMHC. InteCare sent the minimum required number of surveys to each CMHC. Standardized directions for completing surveys were also sent to each CMHC. Each CMHC was asked to choose a survey week between September 2nd and 20th to distribute surveys.

Spanish versions of the survey were provided to CMHCs when requested. There were seventy-nine (79) Spanish MHSIP surveys sent to providers with thirteen (13) completed and returned.

Table 1 shows the number of surveys sent to the providers, the number returned, and the response rate for each provider. For the 95% confidence level, with an 8% margin of error, DMHA set the floor for the response rate at 35%.

The statewide response rate for 2013 was 144%. This is an increase from last year's rate of 89%. The return rate is greater than 100% due to CMHCs requesting more surveys to meet their own 95% confidence level. The YSS-F survey response rate is consistent with response rates seen using the convenience sampling methodology. Telephone and mail survey methodologies tend to have much lower response rates.

Table 1: Response rate by CMHC for YSS-F surveys.

ID #	Provider	YSS-F Surveys Sent (minimum required)	YSS-F Surveys Returned	YSS-F Return Rate
429	Adult and Child	46	121	263%
430	ASPIRE Indiana	45	48	107%
423	Bowen Center	47	116	247%
431	Centerstone	47	100	213%
413	Community MHC	44	30	68%
428	Cummins	47	89	189%
421	Edgewater	41	36	88%
427	Four County	45	0	0%
416	Gallahue	46	67	146%
414	Grant Blackford	37	28	76%
405	Hamilton Center	46	63	137%
407	Howard Regional	42	63	150%
402	LifeSpring	44	90	205%
422	Meridian Services	46	46	100%
401	Midtown	45	92	204%
426	Northeastern Center	42	59	140%
409	Oaklawn Psychiatric Center	46	32	70%
419	Park Center	44	65	148%
418	Porter-Starke	44	44	100%
424	Regional	46	65	141%
403	Samaritan Center	43	26	60%
420	Southern Hills	42	44	105%
404	Southwestern	44	73	166%
410	Swanson Center	40	34	85%
415	Wabash Valley	46	89	193%
	All CMHCs	1059	1520	144%

Minimum return rates shown are based on a return rate for the DMHA Statewide 95% confidence level to be met. Individual provider return rates for a 95% confidence level are not shown in this table.

Survey Tool

The instrument used for the survey is a version of the YSS-F, with 26 questions with a Likert scale of possible responses from (1) Strongly Agree to (5) Strongly Disagree. These 26 questions are grouped into five (5) domains:

- Appropriateness (General Satisfaction)
- Access to Services
- Cultural Sensitivity
- Participation in Treatment
- Outcomes of Services

Two additional domains are found in the updated version of the YSS-F and have been included since the 2010 survey:

- Social Connectedness
- Functioning (includes items also found in the Outcome domain)

Each domain is comprised of several questions that collectively reflect the responder's perception of that area. Table 2 (please refer to page 13) has a complete list of questions that correspond to each domain.

Additional sets of questions were added to the survey in 2011 to monitor important factors affecting the services received by individuals receiving public mental health care in Indiana:

- Service Location
- Living Environment
- Health and Wellness

Survey Modifications

There were a few changes to the 2013 survey. The changes to the survey are listed below:

- An additional question was added for respondents to identify the service location where their child most often receive services. This question was added at the request of providers. A statewide chart breakout of identified primary service locations has been added to this report.
- Two additional Health and Wellness questions were added to the survey this year.
 - Discussion of impact of psychiatric medications on weight gain
 - Advice on weight loss and smoking cessationThese questions were added to the adult survey in 2011 but were not included on this survey. Providers felt it was important to also ask these questions on the youth survey.

- A set of questions asking respondents to report on their child's school attendance and involvement with police over the past year has been removed. This information is being collected by DMHA through other means and is no longer needed on this survey.

Demographic Information

Parents and guardians who completed a YSS-F survey were asked to provide basic demographic information including age, gender, ethnicity, race of their children. The figures below illustrate the demographic similarities and differences among the responders.

Figure 1: CY2013 YSS-F by child's age group

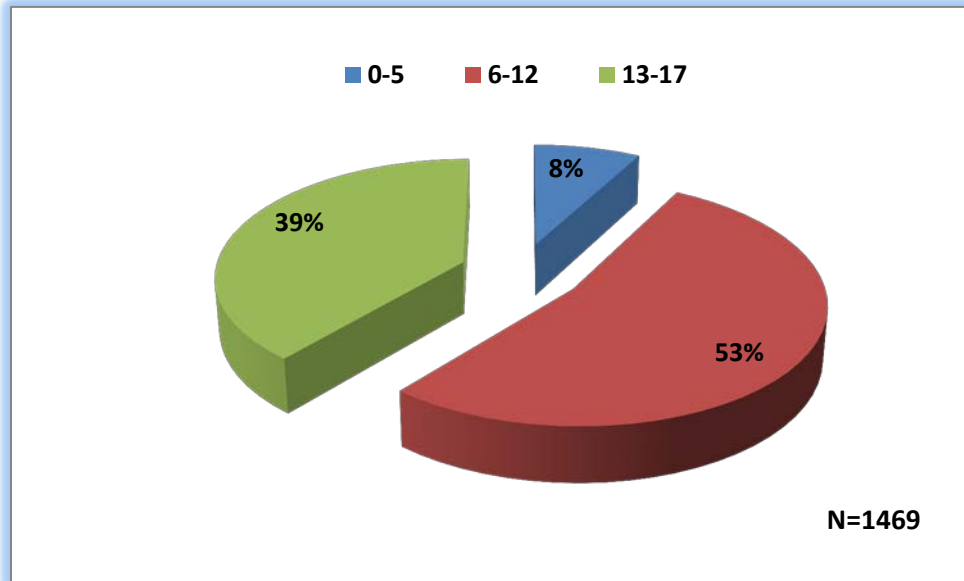


Figure 2: CY2013 YSS-F by child's gender

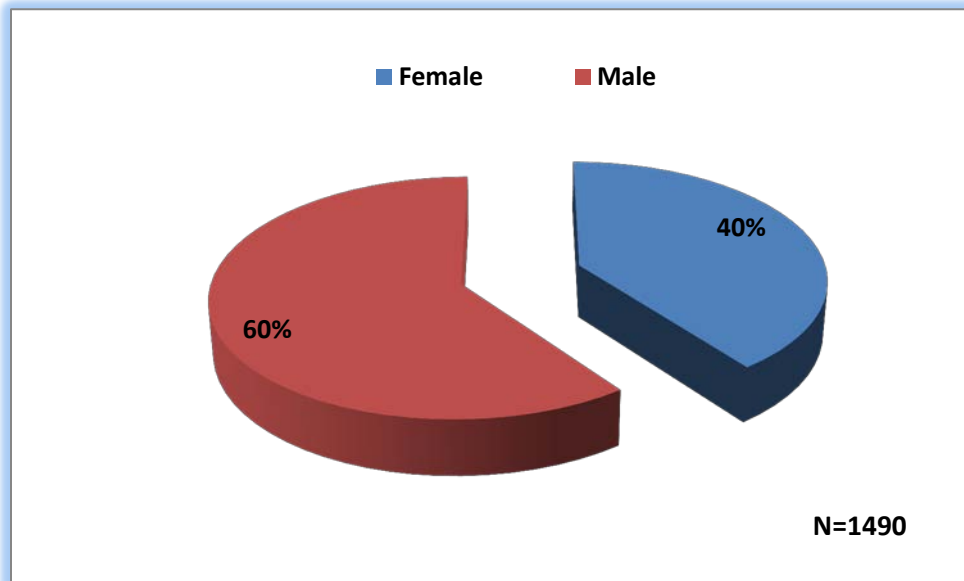


Figure 3: CY 2013 YSS-F by child's ethnicity

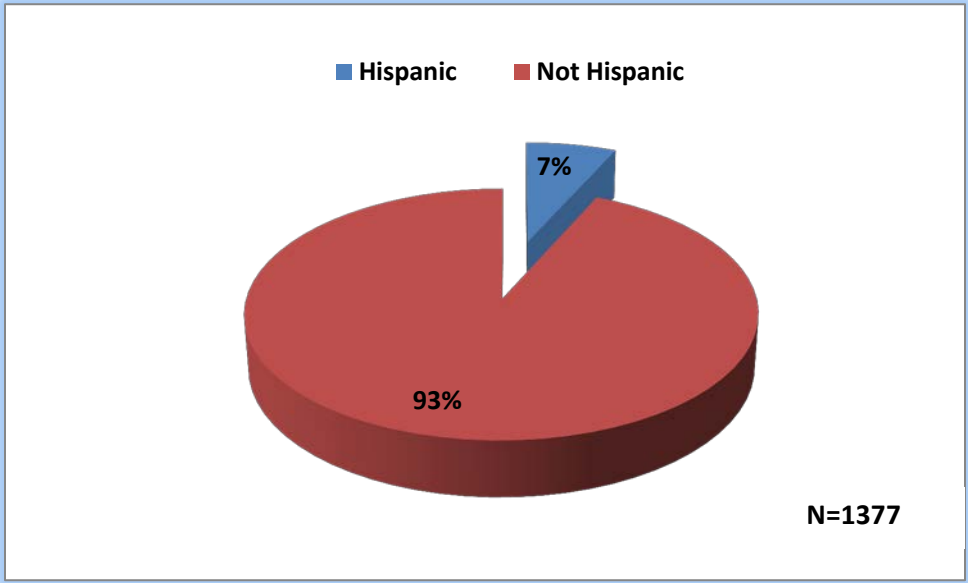
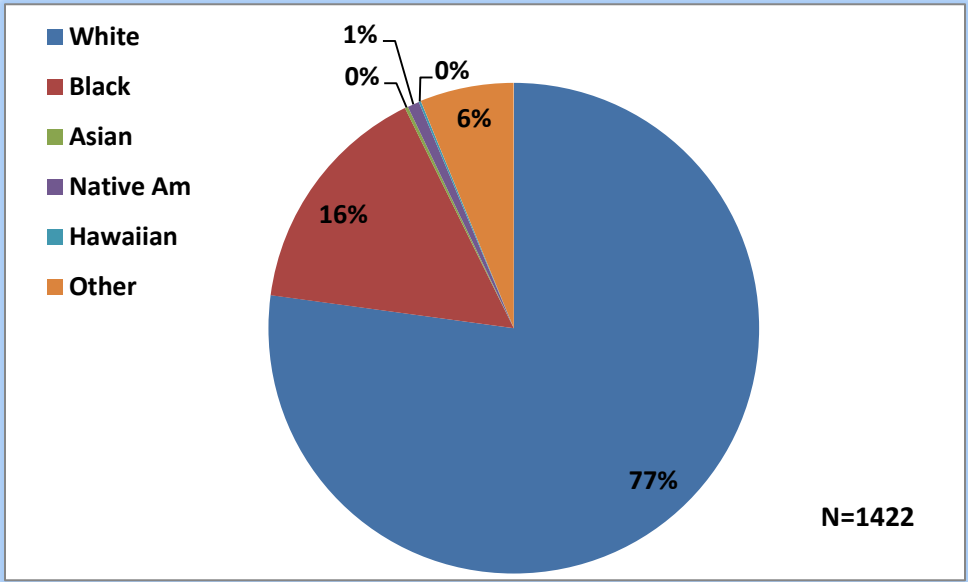


Figure 4: CY 2013 YSS-F by child's race



Survey Results

Domain Scores Comparisons

Computation of the domain scores were completed following the established MHSIP/YSS-F methodology where lower scores represent a more positive response:

- Strongly Agree = 1
- Agree = 2
- Neither Agree or Disagree=3
- Disagree=4
- Strongly Disagree = 5

For each survey completed, the mean score is calculated for the questions for a domain. A survey had to have two-thirds of the questions in the domain completed to be included in the mean score for the domain. For example, the Appropriateness domain contains 6 questions. A responder must have answered 4 of the 6 questions to be included in the data for that domain. A positive domain score for a survey is a mean score less than 2.5. The charts below illustrate the differences in mean domain scores from 2010 through 2013

Figure 5: Appropriateness: Percentage of responders reporting positively about general satisfaction by survey year

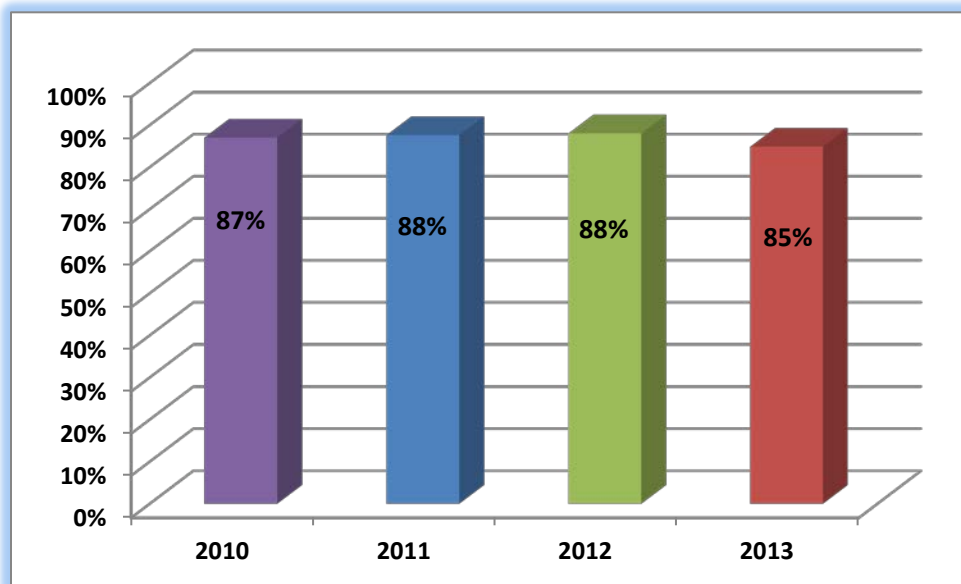


Figure 6: Access to Services: Percentage of responders reporting positively about access to services by survey year

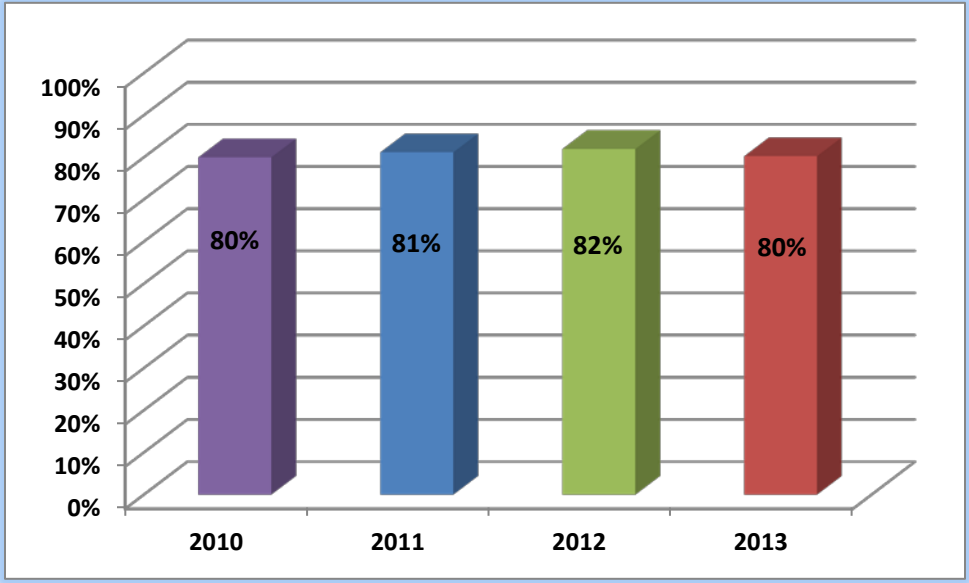


Figure 7: Cultural Sensitivity: Percentage of responders reporting positively about quality and appropriateness of services by survey year

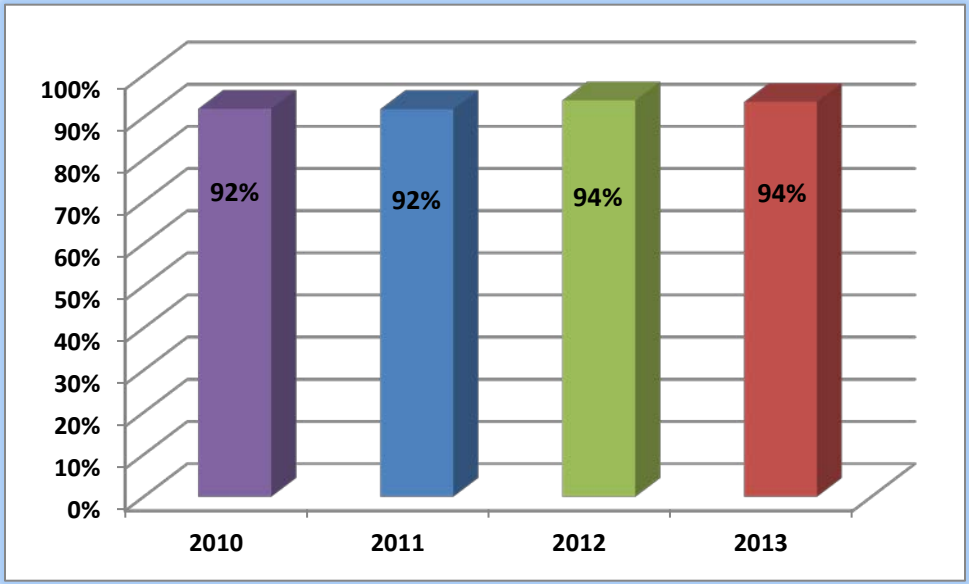


Figure 8: Treatment: Percentage of responders reporting positively about participation in treatment by survey year

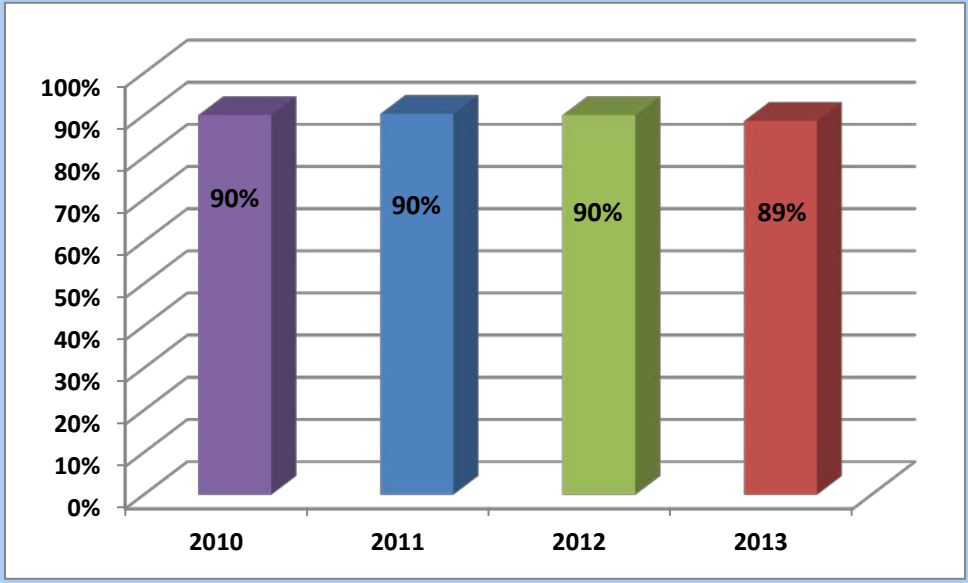


Figure 9: Outcomes: Percentage of responders reporting positively about treatment outcomes by survey year

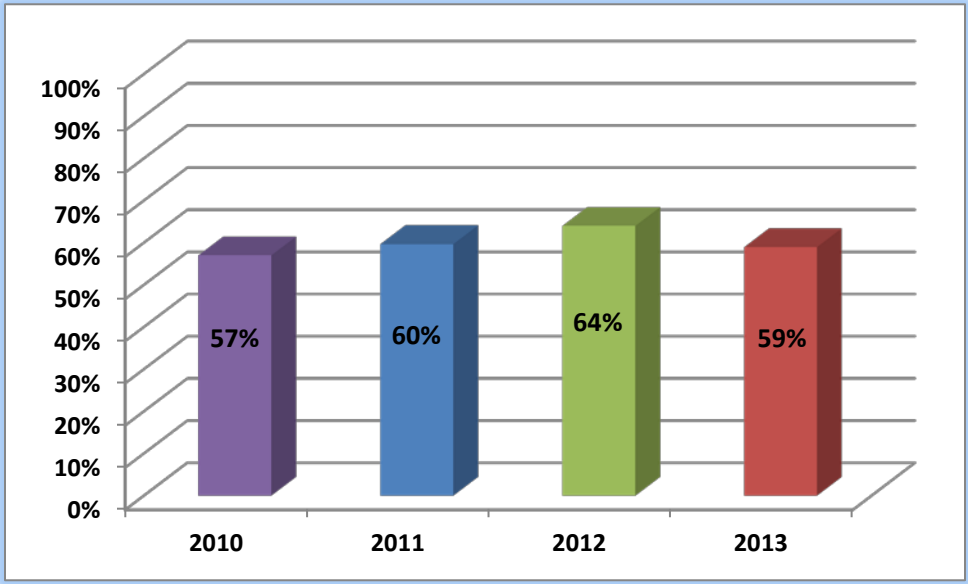


Figure 10: Social Connectedness: Percentage of responders reporting positively about their social connectedness by survey year

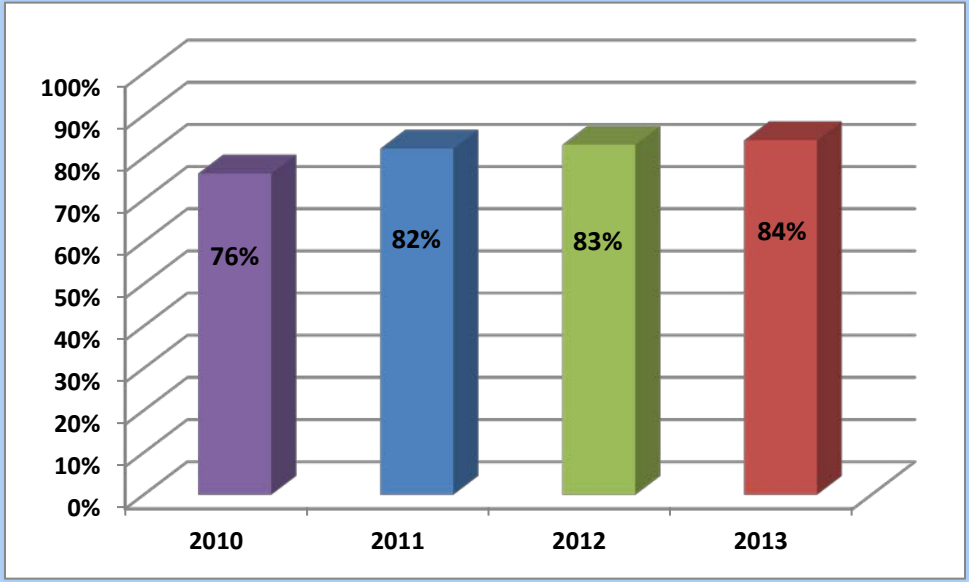
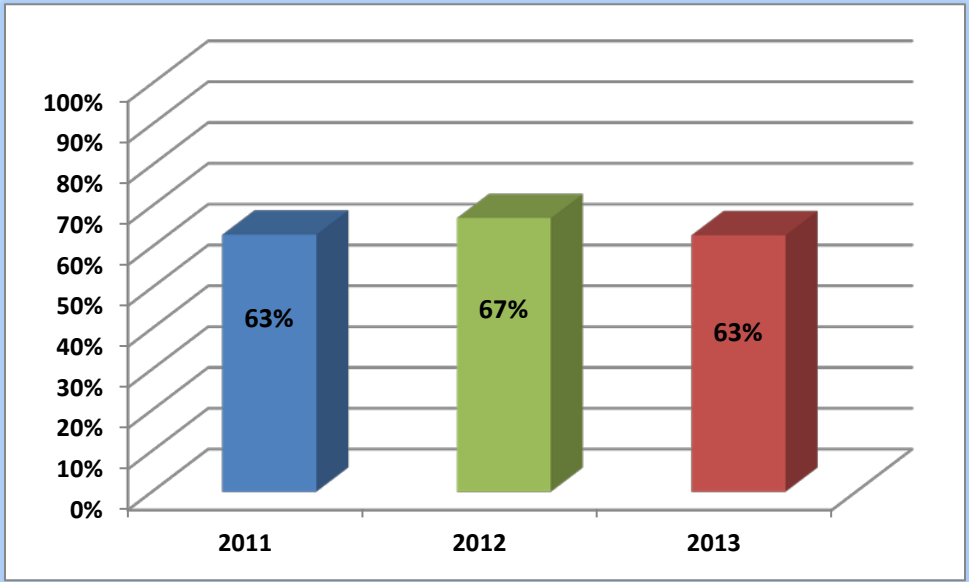


Figure 11: Functioning: Percentage of responders reporting positively about the functioning of the child by survey year



Statewide and Provider Domain and Individual Question Data

Table 2: Comparison of domain and item responses by provider

Key:

Domain Scores: line 1 - % positive responses, line 2 - # of responders

Question Scores: line 1 - % positive responses, line 2 – mean score, line 3 - # of responses

Item	All Providers																								
		401	402	403	404	405	407	409	410	413	414	415	416	418	419	420	421	422	423	424	426	428	429	430	431
General Satisfaction	85 1530	87 98	82 90	100 26	90 73	84 63	81 62	88 32	91 33	73 30	79 28	73 89	88 67	71 44	92 64	91 44	72 36	78 46	84 116	89 66	82 60	95 94	88 121	77 48	89 100
1. Overall, I am satisfied with the services my child received.	91 1.6 1526	93 1.5 97	91 1.7 90	86 1.2 26	94 1.4 72	89 1.6 63	90 1.7 62	94 1.5 32	97 1.5 34	77 1.9 30	75 1.9 28	83 1.8 88	91 1.4 67	82 1.9 44	97 1.4 64	93 1.8 43	83 1.9 36	89 1.7 46	90 1.8 116	89 1.5 66	90 1.7 60	96 1.5 93	94 1.4 121	88 1.6 48	96 1.5 100
4. The people helping my child stuck with us no matter what.	85 1.7 1525	90 1.5 98	83 1.8 90	96 1.3 26	92 1.5 72	81 1.8 63	82 1.8 60	84 1.8 32	85 1.7 33	79 1.8 29	79 1.9 28	72 2.0 89	90 1.4 67	75 2.0 44	94 1.3 64	91 1.8 44	75 2.1 36	78 2.0 46	80 1.8 116	83 1.7 66	88 1.6 60	89 1.5 94	90 1.5 121	92 1.5 48	86 1.6 99
5. I felt my child had someone to talk to when he/she was troubled.	87 1.6 1526	90 1.6 98	90 1.6 90	96 1.2 26	90 1.5 73	86 1.6 63	90 1.6 61	81 1.8 32	91 1.6 34	77 1.8 30	78 1.9 27	80 1.9 89	90 1.4 67	75 2.0 44	91 1.5 64	91 1.9 44	78 2.0 36	84 1.7 45	86 1.8 116	92 1.6 65	85 1.7 60	97 1.4 94	87 1.6 120	81 1.7 48	87 1.6 100
7. The services my child and/or family received were right for us.	86 1.7 1527	85 1.7 98	88 1.8 89	100 1.3 26	86 1.6 73	87 1.6 63	81 1.8 63	88 1.6 32	85 1.7 34	80 1.8 30	75 2.0 28	82 1.9 89	84 1.6 67	80 1.9 44	99 1.4 65	89 1.9 44	75 2.1 36	87 1.6 45	87 1.8 115	91 1.6 66	82 1.7 60	94 1.5 94	87 1.5 119	81 1.7 48	90 1.6 99
10. My family got the help we wanted for my child.	82 1.8 1528	81 1.7 98	82 1.8 90	100 1.3 26	86 1.7 73	79 1.8 63	81 1.8 63	87 1.8 30	91 1.6 33	73 2.2 30	61 2.3 28	69 2.1 89	87 1.6 67	77 2.0 44	94 1.5 64	84 2.0 44	75 2.1 36	71 2.0 45	80 1.9 116	88 1.7 66	72 1.9 60	87 1.7 94	84 1.7 121	81 1.7 48	90 1.7 100
11. My family got as much help as we needed for my child	79 1.8 1526	79 1.7 97	81 1.9 89	92 1.5 26	88 1.7 73	71 1.9 63	76 1.9 62	81 1.7 31	88 1.7 33	70 2.2 30	64 2.3 28	66 2.2 89	88 1.6 67	59 2.2 44	92 1.6 64	80 2.0 44	67 2.1 36	72 2.0 46	74 1.9 116	88 1.6 66	68 1.9 60	85 1.7 94	85 1.7 120	71 2.0 48	86 1.7 100
Access	80 1521	79 98	82 90	96 26	75 72	84 63	73 62	81 31	94 34	80 30	86 28	73 84	85 67	64 44	99 65	68 44	72 36	67 46	82 116	85 66	77 60	79 94	81 120	88 48	88 99
8. The location of services was convenient for us.	87 1.6 1525	81 1.8 98	91 1.6 90	100 1.3 26	85 1.6 73	87 1.5 63	89 1.7 62	91 1.6 32	91 1.5 34	87 1.8 30	96 1.5 28	82 1.8 85	88 1.5 67	77 2.0 44	95 1.4 64	77 2.0 44	81 1.9 36	70 1.9 46	85 1.8 116	85 1.7 66	85 1.6 59	90 1.5 94	85 1.6 121	82 1.5 48	93 1.5 99
9. Services were available at times that were convenient for us.	84 1.8 1528	86 1.7 98	84 1.8 90	89 1.6 26	85 1.8 72	79 1.8 63	76 2.0 62	87 1.6 31	91 1.6 34	80 1.9 30	82 1.7 28	82 1.9 88	85 1.6 67	66 2.3 44	94 1.4 65	68 2.3 44	83 2.0 36	78 1.9 46	88 1.8 116	88 1.6 66	77 1.9 60	80 1.7 94	86 1.6 120	90 1.6 48	89 1.6 100

Item	All Providers																								
		401	402	403	404	405	407	409	410	413	414	415	416	418	419	420	421	422	423	424	426	428	429	430	431
Cultural Sensitivity	94 1523	97 98	96 89	100 25	97 73	94 63	97 61	94 31	97 33	90 30	93 28	84 89	94 67	84 44	92 64	96 44	92 36	80 46	91 116	96 66	97 60	97 94	95 117	94 48	93 100
12. Staff treated me with respect.	95 1.4 1526	99 1.2 98	99 1.4 90	96 1.2 26	97 1.2 72	94 1.5 63	97 1.4 63	90 1.5 31	97 1.4 34	90 1.5 30	93 1.6 28	92 1.5 89	97 1.6 67	95 1.5 43	97 1.2 65	93 1.8 44	86 1.7 36	89 1.5 46	92 1.5 116	96 1.3 66	95 1.4 60	97 1.3 93	98 1.3 120	94 1.3 47	96 1.4 99
13. Staff respected my family's religious/spiritual beliefs.	88 1.6 1521	89 1.5 98	85 1.6 89	100 1.2 25	90 1.5 73	94 1.5 62	90 1.5 61	84 1.5 31	94 1.6 33	83 1.5 30	89 1.8 28	75 1.9 89	91 1.4 67	77 1.7 43	92 1.4 64	93 1.8 44	86 1.8 36	74 1.8 46	88 1.7 116	91 1.5 66	93 1.5 60	92 1.4 94	90 1.4 118	81 1.7 48	92 1.5 100
14. Staff spoke with me in a way that I understood.	97 1.4 1525	100 1.3 98	99 1.4 90	100 1.3 26	99 1.2 72	92 1.4 63	97 1.4 62	100 1.3 30	100 1.4 34	93 1.5 30	93 1.6 28	97 1.5 88	96 1.4 67	96 1.5 44	100 1.2 65	95 1.8 44	97 1.6 36	89 1.5 45	94 1.5 116	91 1.5 66	100 1.4 60	99 1.3 94	98 1.3 119	100 1.3 48	98 1.4 100
15. Staff was sensitive to my cultural/ethnic background.	86 1.6 1512	91 1.5 96	85 1.6 89	92 1.4 24	85 1.6 72	89 1.5 63	92 1.5 61	81 1.6 31	94 1.5 33	87 1.5 30	89 1.7 28	78 1.8 89	94 1.4 67	73 1.9 44	94 1.4 65	92 2.0 44	89 1.8 35	73 1.8 45	82 1.7 114	89 1.6 63	88 1.6 60	90 1.5 94	89 1.5 117	77 1.8 48	87 1.6 100
Participation in Treatment Planning	89 1529	91 97	84 90	100 26	93 72	89 63	90 62	84 32	85 34	87 30	75 28	90 89	88 67	77 44	95 64	84 44	72 36	91 46	93 116	91 66	93 60	95 94	87 121	84 48	88 100
2. I helped to choose my child's services.	82 1.8 1526	78 1.9 97	81 1.9 90	92 1.5 26	81 1.8 70	75 1.9 63	87 1.7 63	66 2.2 32	79 1.8 34	80 1.9 30	71 2.1 28	80 1.9 88	87 1.6 67	82 1.9 44	83 1.8 64	84 2.0 44	61 2.4 36	83 1.8 46	90 1.7 116	79 1.9 66	88 1.7 60	89 1.7 94	84 1.8 121	68 1.9 47	88 1.8 100
3. I helped to choose my child's treatment goals.	86 1.7 1525	90 1.6 97	81 1.8 90	96 1.5 26	88 1.6 73	83 1.7 63	92 1.7 62	75 1.9 32	85 1.8 34	87 1.7 30	68 2.1 28	88 1.7 89	85 1.7 67	75 2.0 44	94 1.5 64	86 2.0 42	75 2.0 36	85 1.7 46	91 1.7 116	89 1.6 66	95 1.5 59	96 1.5 94	82 1.8 120	81 1.8 48	84 1.7 99
6. I participated in my child's treatment.	93 1.5 1526	96 1.5 98	88 1.6 90	100 1.2 26	94 1.4 72	94 1.5 63	94 1.5 62	97 1.5 32	91 1.5 34	97 1.3 30	86 1.8 28	91 1.6 89	94 1.4 67	87 1.7 44	98 1.4 63	95 1.8 44	92 1.8 36	96 1.5 45	95 1.6 116	94 1.5 66	95 1.5 59	95 1.4 94	89 1.5 121	89 1.5 47	97 1.4 100
Positive Service Outcomes (16-21)	59 1523	59 98	54 90	73 26	55 73	68 63	46 59	68 31	70 33	43 30	57 28	57 89	69 67	48 44	66 64	59 44	54 35	57 46	59 116	62 66	58 60	60 92	64 121	54 48	56 100
Functioning (16-22)	63 1522	62 98	60 90	73 26	58 73	71 62	49 59	68 31	70 33	53 30	57 28	60 89	72 67	52 44	77 64	68 44	57 35	59 46	62 116	65 66	62 60	64 92	67 121	54 48	63 100
16. My child is better at handling daily life.	66 2.2 1521	73 2.1 98	58 2.3 90	85 1.8 26	67 2.1 72	62 2.2 63	47 2.5 60	77 2.1 31	70 2.2 33	50 2.5 30	68 2.4 28	58 2.4 89	69 2.1 67	57 2.4 44	79 2.0 63	66 2.3 44	54 2.4 35	67 2.1 45	66 2.2 116	67 2.2 66	62 2.3 60	70 2.1 92	72 2.0 121	60 2.2 48	73 2.2 100
17. My child gets along better with family members,	62 2.3 1519	63 2.1 98	56 2.4 90	77 1.9 26	53 2.4 73	65 2.1 63	54 2.4 59	60 2.3 30	64 2.2 33	50 2.5 30	57 2.5 28	57 2.5 89	70 2.2 66	61 2.4 44	67 2.2 63	66 2.3 44	60 2.3 35	59 2.2 46	64 2.3 116	65 2.2 66	62 2.3 60	64 2.2 92	65 2.3 121	65 2.3 48	58 2.4 99
18. My child gets along better with friends and other people.	63 2.3 1517	59 2.3 97	61 2.3 90	73 2.1 26	56 2.3 73	71 2.1 62	48 2.6 59	63 2.2 30	68 2.1 34	43 2.5 30	57 2.4 28	59 2.4 88	76 2.0 67	64 2.3 44	75 2.0 64	66 2.3 44	49 2.5 35	59 2.2 46	66 2.2 115	68 2.2 65	63 2.2 60	64 2.2 91	62 2.2 121	58 2.3 48	64 2.3 100
19. My child is doing better in school and/or work.	65 2.2 1518	67 2.1 98	61 2.3 90	77 1.9 26	66 2.1 73	73 2.0 63	45 2.5 60	63 2.1 30	71 2.1 34	57 2.4 30	61 2.4 28	61 2.3 89	72 2.1 67	51 2.6 43	80 1.8 64	75 2.2 44	53 2.4 34	60 2.2 45	66 2.3 116	68 2.2 65	63 2.2 60	71 2.0 90	68 2.1 121	63 2.2 48	61 2.4 100

Item	All Providers																								
		401	402	403	404	405	407	409	410	413	414	415	416	418	419	420	421	422	423	424	426	428	429	430	431
20. My child is better able to cope when things go wrong.	55 2.5 1520	61 2.3 98	52 2.5 90	81 1.9 26	49 2.5 75	56 2.4 63	34 2.8 59	67 2.2 30	50 2.5 32	50 2.5 30	46 2.7 28	51 2.6 89	67 2.3 67	44 2.8 43	64 2.3 64	64 2.3 44	40 2.8 35	57 2.4 46	59 2.4 116	50 2.5 66	53 2.5 60	59 2.4 92	64 2.2 121	54 2.5 48	46 2.7 100
21. I am satisfied with our family life right now.	59 2.3 1435	61 2.2 96	58 2.3 79	68 2.1 25	58 2.4 67	71 2.1 52	55 2.4 55	53 2.5 30	82 2.0 34	33 2.8 30	61 2.4 28	60 2.5 79	61 2.3 66	36 2.8 42	62 2.3 63	71 2.3 42	60 2.3 35	52 2.5 44	50 2.5 106	55 2.4 58	63 2.3 49	57 2.4 91	66 2.2 119	49 2.4 45	61 2.3 100
22. My child is better able to do the things he or she wants to do.	64 2.3 1466	59 2.2 98	60 2.4 82	80 1.9 25	67 2.1 69	76 2.1 53	53 2.4 58	61 2.3 31	76 2.0 33	40 2.6 30	57 2.5 28	65 2.3 81	79 2.0 66	47 2.6 43	77 2.1 64	66 2.3 44	62 2.4 34	59 2.3 46	60 2.3 109	62 2.3 63	74 2.2 54	67 2.2 91	64 2.1 118	54 2.4 46	61 2.3 100
Caretaker Support*	84 1525	88 97	84 88	92 26	82 72	81 63	86 62	87 31	82 34	77 30	68 28	80 89	85 66	91 44	91 65	89 44	83 36	65 46	85 116	76 66	87 60	84 94	89 120	94 48	82 100
23. I know people who will listen and understand me when I need to talk.	86 1.8 1524	87 1.7 97	88 1.9 88	96 1.5 26	89 1.7 72	89 1.7 62	90 1.8 62	94 1.5 31	79 1.8 34	80 1.8 30	86 1.9 28	84 2.0 88	85 1.7 67	89 1.9 44	92 1.7 65	86 1.9 44	86 1.9 36	70 2.0 46	85 1.9 116	80 1.9 66	80 1.8 60	83 1.8 94	91 1.6 120	98 1.5 48	85 1.8 100
24. I have people that I am comfortable talking with about my child's problems.	87 1.7 1524	93 1.6 97	86 1.8 88	96 1.4 26	86 1.7 72	86 1.7 63	82 1.9 62	90 1.5 31	79 1.9 34	87 1.7 30	75 2.1 28	83 1.9 89	91 1.6 66	86 1.9 44	89 1.6 65	91 1.8 44	92 1.8 36	74 1.9 46	87 1.9 116	83 1.8 66	82 1.7 60	86 1.7 94	92 1.5 119	98 1.4 48	90 1.7 100
25. In a crisis, I would have the support I need from family or friends.	83 1.8 1523	87 1.7 97	86 1.8 88	81 1.7 26	83 1.7 72	81 1.8 62	87 1.7 62	77 1.8 31	82 1.7 34	77 2.0 30	68 2.2 28	78 2.1 89	81 1.8 67	82 1.9 44	88 1.6 65	93 1.8 44	72 2.1 36	72 1.8 46	84 1.9 116	77 1.9 65	90 1.6 60	84 1.8 94	85 1.7 119	85 1.7 48	79 1.9 100
26. I have people with whom I can do enjoyable things.	85 1.8 1514	89 1.6 97	85 1.8 88	92 1.5 25	82 1.8 72	82 1.8 62	90 1.8 60	84 1.8 31	82 1.8 33	87 1.7 30	75 2.1 28	76 2.0 89	86 1.7 66	84 1.9 44	91 1.6 65	84 2.0 44	89 1.9 36	67 2.0 43	82 1.9 116	83 1.9 65	88 1.7 60	84 1.8 94	88 1.6 120	92 1.6 48	85 1.8 98
Service Environment*	88 1512	81 98	85 88	96 26	93 72	92 63	87 61	90 31	94 34	80 30	85 27	91 88	87 67	93 43	89 64	95 41	68 34	89 46	84 116	86 64	92 59	89 94	93 120	87 47	83 1.8
27. I feel that my child is safe.	87 1.7 1516	77 1.9 98	88 1.6 88	96 1.4 26	89 1.6 72	94 1.4 63	87 1.7 61	87 1.5 31	85 1.7 34	80 1.9 30	86 1.9 28	88 1.7 89	85 1.6 67	93 1.7 43	88 1.6 64	98 1.7 43	71 2.1 35	91 1.7 46	83 1.8 116	86 1.7 64	90 1.6 59	87 1.6 94	92 1.5 120	89 1.7 47	100 1.4 99
28. The surroundings are clean.	96 1.5 1517	97 1.5 98	94 1.5 88	100 1.3 26	100 1.3 72	95 1.4 63	98 1.5 62	100 1.4 31	100 1.4 34	93 1.6 30	93 1.5 27	96 1.5 88	93 1.5 67	100 1.5 44	97 1.4 65	98 1.6 41	83 1.8 35	94 1.5 46	90 1.7 116	91 1.6 65	100 1.3 60	95 1.4 94	97 1.3 120	96 1.4 47	96 1.4 100
Living Situation*	93 1516	92 95	96 88	100 26	94 72	95 63	95 61	94 31	97 34	90 30	93 28	90 89	91 66	98 44	92 64	89 44	89 35	93 45	86 116	89 66	100 59	90 94	93 120	98 47	99 99
30. I feel that my child is safe.	94 1.5 1521	89 1.6 96	97 1.4 88	100 1.2 26	99 1.4 72	97 1.3 63	95 1.6 62	94 1.5 31	97 1.4 34	90 1.5 30	93 1.5 28	93 1.5 89	88 1.5 67	100 1.5 44	94 1.5 64	91 1.7 44	86 1.5 36	93 1.4 45	86 1.7 116	91 1.5 66	97 1.4 60	95 1.4 94	93 1.4 120	98 1.4 47	96 1.4 100
31. The surroundings are clean.	95 1.5 1517	95 1.5 96	96 1.5 88	100 1.2 26	94 1.4 72	95 1.3 63	100 1.4 61	94 1.5 31	97 1.5 34	93 1.5 30	93 1.4 28	94 1.6 89	91 1.5 66	98 1.5 44	94 1.4 64	91 1.7 44	94 1.4 35	96 1.4 46	88 1.7 116	94 1.5 66	98 1.4 59	94 1.4 94	95 1.3 120	100 1.4 47	100 1.4 99

*National data is not available for these domains.

Additional Analysis

Service Environment

Questions regarding the safety and cleanliness of the environment where individuals receive services were added to the service environment domain in the 2011 survey. In 2013, a question was added to identify the primary service location where respondents were seen by their providers.

Figure 12: Service Environment: Percent of respondents by primary service location

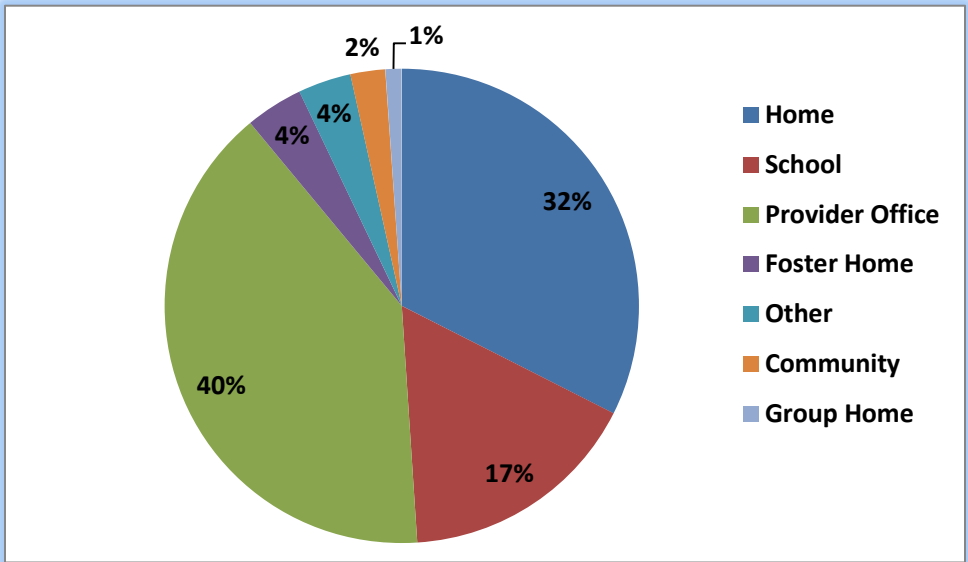
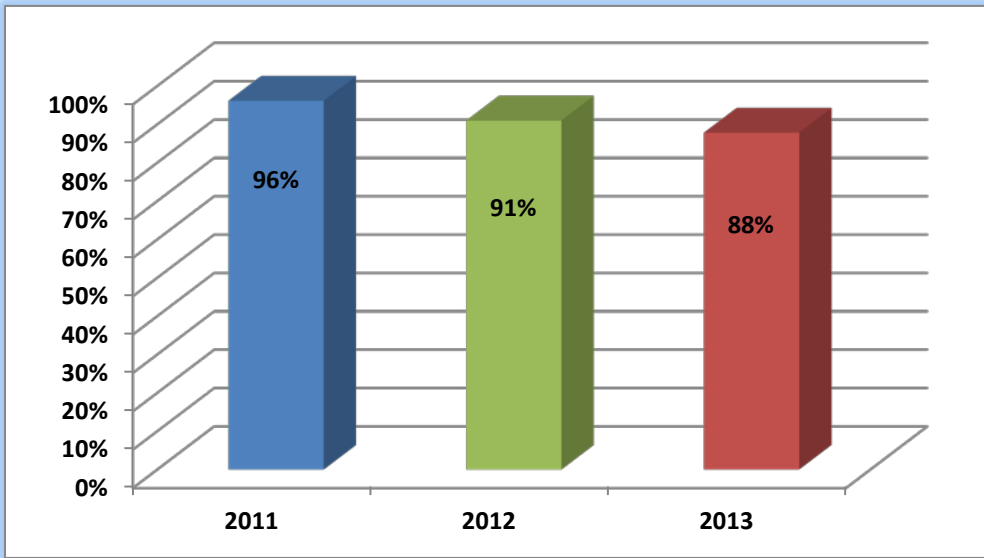


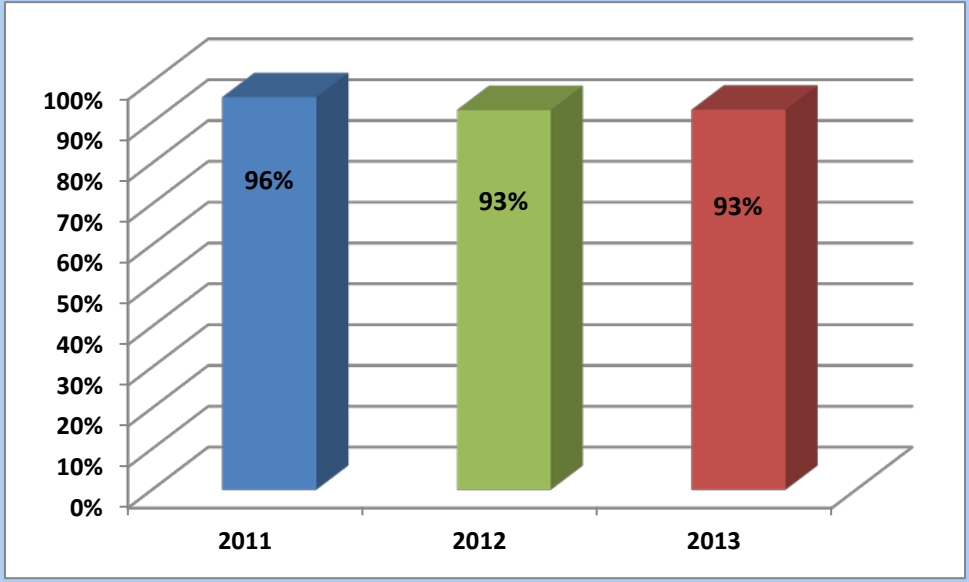
Figure 13: Service Environment: Percentage of responders reporting positively on the service environment by survey year



Living Environment

In 2011 two new questions were added to comprise the living environment domain. Questions are focused on the safety and cleanliness of the living environment.

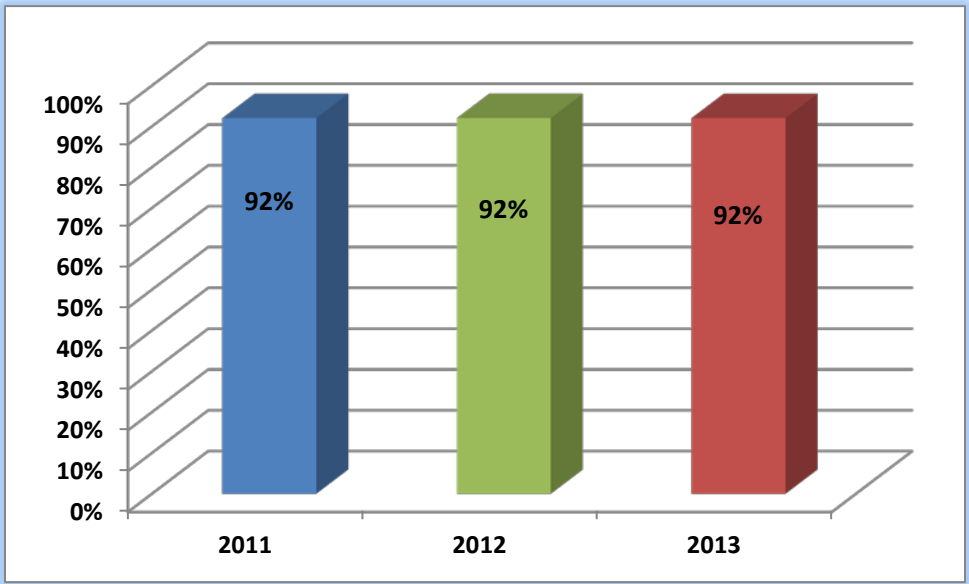
Figure 14: Living Environment: Percentage of responders reporting positively on their living environment by survey year



Physical Health Provider

In 2011 several health and wellness related questions were added to the survey at the request of providers monitor perception of the coordination of care and overall communication with individuals served about key health and wellness issues. One question they felt was important was whether or not individuals served had an identified physical health provider. Results for the past three years have remained consistent with 92 % of respondents reporting each year that their child has a PCP.

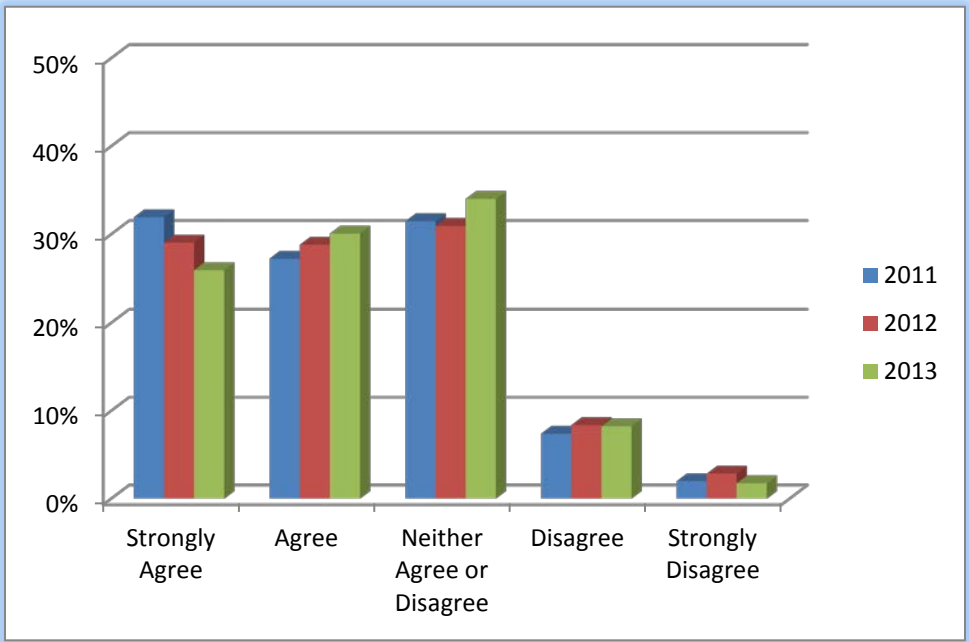
Figure 15: Percentage of responders who have a physical health provider by survey year



Coordination of Care

Respondents that reported their child had a physical health provider were asked to report on the coordination of care between the physical health provider and the mental health/substance use provider. Figure 16 illustrates that since 2011 the percentage of responders reporting positively (strongly agree or agree) that their child's providers coordinate care has decreased slightly from fifty-nine percent in 2011 to fifty-six percent in 2013.

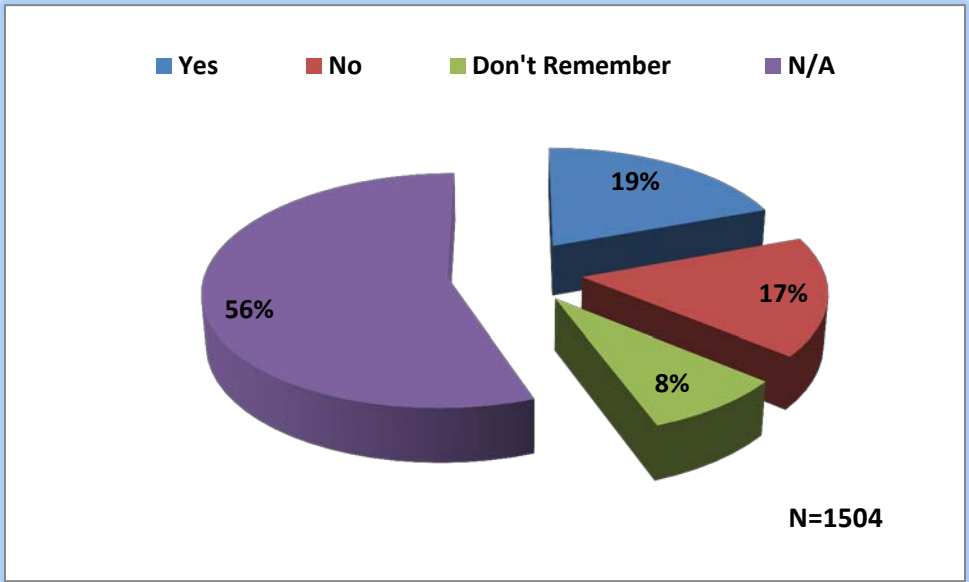
Figure 16: Coordination of care between mental health/substance use provider and physical health provider by survey year



Discussion of impact of psychiatric medications on weight gain

This question was added this year. In previous years it has been on the adult survey and providers asked for it to also be included on the children’s survey. Respondents were asked to report whether or not their child’s physical health provider or their mental health/substance use provider had discussed the impact of their psychiatric medications on weight gain.

Figure 17: Percentage of respondents reporting their provider discussed the impact of psychiatric medications on weight gain



Advice on weight loss and smoking cessation

This question was also added this year at the request of providers. Respondents were asked to report whether or not their child's physical health provider or mental health/substance use provider had talked with them about weight loss and/or smoking cessation.

Figure 18: Percentage of respondents reporting their physical health provider or mental health/substance use provider talked with them about weight loss or smoking cessation

